

Business Customer Gateway Gets New Look!

On Friday, March 12, 2010, the Business Customer Gateway will have a new appearance. We incorporated feedback from customers to provide a more user friendly look and feel. The functionality remains the same and there is no downtime for this release. There are several other minor changes to pages on the Gateway. For more information, see the Business Customer Gateway v1.5 Final Release Notes, Effective 03/12/2010 at <http://ribbs.usps.gov/index.cfm?page=intellmailgateway>

Business Customer Gateway
Shipping and Mailing for Your Business

Welcome to the new Business Customer Gateway! The Business Customer Gateway gives you a single, unified landing point to access the Postal Service's online business offerings. These channels consist of the products that support Intelligent Mail Full Service Mailing. This includes PostalOne!, FAST (Facility Access and Shipment Tracking), CLDS (Customer Label Distribution System), and Mailer IDs (MID).

Existing Users
Please fill in the following information:
(* Required case sensitive fields)
* Username
* Password
I forgot my password [Sign In >](#)

New Users
Register now for USPS online services, and create a business user account. [Sign Up >](#)

Design & Prepare

- Intelligent Mail Services
- Mailer ID

Mail & Transport

- Centralized Account Processing System (CAPS)
- Customer Label Distribution System (CLDS)
- Customer/Supplier Agreements (CSAs)
- Electronic Data Exchange (PostalOne!)
- Schedule a Mailing Appointment (FAST)

Track & Report

- ADVANCE
- Delivery Confirmation
- Manage Mailing Activity
- Product Performance Reports
- Track & Confirm

Customer Support

- National Customer Support Center - RIBBS
- Service Updates
- ePutwatch
- Business Service Network (BSN) eService
- Gateway Help Desk
- News & Information
- User Responsibility Agreement (PDF) (DOC)

Site Map Customer Service Forms Gov't Services Careers Privacy Policy Terms of Use Business Customer Gateway

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Business Customer Gateway

This is the navigation page to access the service options offered through the Business Customer Gateway. These options will assist you in the steps of your mailing, from design and prepare to transport and tracking.

When you select a service for which you do not have access, the system will give you the option to Add a Service.

Your Account Settings

Welcome SUE

Profile

- Profile
- Request Access
- Request Status

User Management

- Request Inbox
- Manage User Access

Accounts

- Balance & Fees (PostalOne!)
- Manage Permits (PostalOne!)

Design & Prepare

- Intelligent Mail Services
- Mailer ID

Mail & Transport

- Centralized Account Processing System (CAPS)
- Customer Label Distribution System (CLDS)
- Customer/Supplier Agreements (CSAs)
- Electronic Data Exchange (PostalOne!)
- Postal Wizard (PostalOne!)
- Schedule a Mailing Appointment (FAST)

Track & Report

- ADVANCE
- Audit Mailing Activity (PostalOne!)
- Delivery Confirmation
- Mailing Reports (PostalOne!)
- Manage Electronic Return Activity (PRS)
- Manage Electronic Verification Activity (eVS)
- Product Performance Reports
- Track & Confirm

Customer Support

- National Customer Support Center - RIBBS
- Service Updates
- ePutwatch
- Business Service Network (BSN) eService
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